



INDIVIDUALS OVERVIEW AND SCRUTINY SUB-COMMITTEE, 5 DECEMBER 2018

Subject Heading:	DABD Dial-A-Ride service
CMT Lead:	Barbara Nicholls
Report Author:	Anthony Clements, Principal Democratic Services Officer, anthony.clements@onesource.co.uk , tel: 01708 433065
Policy context:	The information presented gives details of the current Dial-A-Ride service for Havering.
Financial summary:	No financial implications of the covering report itself.

The subject matter of this report deals with the following Council Objectives

Communities making Havering	<input checked="" type="checkbox"/>
Places making Havering	<input type="checkbox"/>
Opportunities making Havering	<input type="checkbox"/>
Connections making Havering	<input type="checkbox"/>

SUMMARY

Officers from the DABD organisation will present details of the Dial-A-Ride service that the organisation provides in Havering.

RECOMMENDATIONS

1. That the Sub-Committee considers the information presented and takes any action it considers appropriate.

REPORT DETAIL

As Members are aware, Havering has the largest elderly population in London and transport services such as that provided under the Dial-A-Ride service are therefore of particular importance to local people. As such, Members have repeatedly attempted to scrutinise these services in recent years, particularly when they were provided directly by Transport for London, but this has proved difficult.

The current provider of the service is the DABD organisation and the Sub-Committee should be joined by senior DABD representatives who will give details of the service provided in Havering. Members are encouraged to take this opportunity to scrutinise these issues directly with the DABD officers and seek to gain a fuller understanding of the service that is available for Havering residents.

Some further details of the transport services offered by DABD are attached in an extract from the organisation's website and this can also be accessed electronically via this link:

<https://www.dabd.org.uk/help-and-advice/help-to-get-around/door-to-door-transport>

IMPLICATIONS AND RISKS

Financial implications and risks: None of this covering report.

Legal implications and risks: None of this covering report.

Human Resources implications and risks: None of this covering report.

Equalities implications and risks: None of this covering report.

BACKGROUND PAPERS

None.

Appendix – Extract from DABD website.